Aubree's Nation Loyalty Club

Frequently Asked Questions

We're excited to share that there is a delicious way for you to earn rewards for dining at Aubree's. For each $1 spent at Aubree's, members will receive 1 point. Accumulate 100 points and you receive $10 your next visit. It's that simple.

Here are some answers to frequently asked questions about the Loyalty Program. If you have a question that is not answered below, please send an email to LoyaltyClub@aubrees.com.

Q: How do I join the Aubree's Nation Loyalty Club?

A: Simply visit any Aubree's location and speak to a team member to join. Or you can visit the link at aubrees.com/loyalty-e-club. You can also join when ordering online with your phone number or email address.

Q: Where can I earn points?

A: Currently, points are earned on all purchases at only certain Aubree's locations, including dine-in, delivery, and carryout orders. These Aubree's locations are (Adrian, Howell, Grand Blanc, Marquette, Ypsilanti-Depot Town, Ypsilanti Township.

Q: How do I earn points?

A: Whenever you visit Aubree's locations listed above your server will ask for your name, phone number, or email address to earn your points. You may also link a credit card to your account and every time you visit your points will be credited to your account.

Q: Can I earn points for a visit before becoming a Loyalty Club member?

A: Unfortunately, you can only earn points after you sign up to become a member.

Q: How can I track my progress?

A: You can check your Loyalty Club membership points online at aubrees.com/loyalty-e-club. A member of our team can also check your status at any Aubree's location.

Q: How do I redeem my $10 reward after earning 100 points?

A: Your $10 reward will be deducted from your next visit once you give your name, phone number, email address. If you do not spend the full $10 during that visit, any remaining credit will carry over to your next visit. For example, if you spend $8, the remaining $2 will be deducted from your next visit when you use your card. If you have more than $10 in rewards, there is a limit of $100 in rewards able to be redeemed during a single visit.

Q: Do reward points expire?

A: No, they do not.

Q: Who do I contact if I have questions about the Aubree's Nation Loyalty Club or issues accessing my rewards account?

A: Please send an email to: LoyaltyClub@aubrees.com

Q: Do you have an app for the Loyalty Club?

A: No, not at this time.

Q: Can I quit the Loyalty Club at any time?

A: Yes. There is no charge to join the club and you can stop using at any time.

Q: How do I change the email address associated with my membership card?

A: Simply send an email to LoyaltyClub@aubrees.com and we'll make that change for you or sign into your online account when checking your rewards.

Q: I ate at Aubree's and forgot my membership card. Can I still earn points?

A: Yes. Simply send a picture of your itemized receipt to LoyaltyClub@aubrees.com and include your name and email address. We can manually adjust your account.

Q: Can I earn rewards when I place an order online?

A: Yes, loyalty points can be earned when placing orders online. However, you must give your information when checking out your order in the appropriate spot in the ordering process.

Q: Can I redeem my reward via an Online Order?

A: No, due to system limitations, your Aubree's Nation rewards cannot be redeemed when placing an online order.

Q: Are alcohol purchases included in earning points?

A: Yes.

Q: Are points earned when I purchase an Aubree's gift card?

A: No, points are not earned on gift card purchases.

Q: Can I purchase gift cards with my $10 rewards?

A: No, you may not. Rewards are not transferrable.

Q: Where can I learn more about Aubree's Nation Loyalty Club?

A: Visit aubrees.com or any of our ==6 locations listed above in yellow== to learn more.

Q: Will I still receive birthday rewards?

A: Yes. Birthday rewards (free personal pizza) are loaded to your card and expire at the end of your birthday month or $20 off your purchase.

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